



Service Training Response Form &
Information Packet
Please Bring This With You!

Location: Sanyo Biomedical and Environmental Solutions
1300 Michael Dr. Suite A
Wood Dale, Illinois 60191
Phone: 800-858-8442 x8414, Direct 630-694-8214
Attention: Joe LaPorte or Dave Jauch

Dates: **Session 1**
Ultra-Low and Lab Refrigeration
January 11th to January 13th, 2010

Session 2
Incubators and Environmental Products
January 14th to January 15th, 2010

Times: Monday-Thursday 8:30 to 4:30 pm, Friday 8:30 – 3 pm

Sanyo provides service training at a cost of **\$500.00** USD per attendee per session or **\$750 for both sessions**. To reserve a spot, please complete this form by **December 15th, 2009** and submit with a company check or Credit Card.

Sanyo will provide lunch and refreshments during the breaks, as well as entertainment during the first night of each session. Transportation, lodging, and subsequent meals are the responsibility of each attendees. We will provide shuttle services from our preferred hotel vendors.

Please Fill This Form Out Completely:

COMPANY _____

ATTENDEE NAME(S) _____

SESSIONS ATTENDING (CIRCLE): Refrigeration Incubation Both

ADDRESS _____

PHONE & FAX _____

E-MAIL _____

METHOD OF PAYMENT _____

Special Requests/Food Allergies: _____

Will attend Tuesday and Thursday night Sanyo paid Activity. (Please circle one or both nights if you plan to attend)

Mail or Fax to:
Sanyo Biomedical and Environmental Solutions
Service Department
1300 Michael Dr. Suite A
Wood Dale, IL. 60191
Attn: Joe LaPorte or Dave Jauch

PHONE: 630-694-8214 , 630-684-8245

FAX: 630-238-0139

E-MAIL: jlaporte@sna.sanyo.com; djauch@sna.sanyo.com

Service Training Attendee Information:

Thank you for your interest in Sanyo Biomedical Service Training. Below are the program details:

Session 1: Refrigeration Equipment

January 11th to January 13th 8:30 AM to 4:30 PM.

Expanded 3 day session to allow for hands-on training with the ultralow equipment.

Our night activity will be on Tuesday at either Top golf, Dave & Busters or Whirlyball

Session 2: Incubator and Environmental Products

January 14th to January 15th, 2009; 8: 30 AM to 4:30 PM. On Friday we will wrap up around 3 PM to allow extra time for those traveling.

Our night activity will be on Thursday at either Top golf, Dave & Busters or Whirly ball

The activity will be determined per availability and class size.

Certification

Participants will be tested on their knowledge of the course material at the end of each 2 day session. The test will consist of 50 multiple choice questions pertaining to each class. A score of 70% or higher is required to obtain a passing grade. Those passing will receive an authorized repair certificate with laminated wallet ID card. Those that score below 70% will be given a certificate of participation. All certificates expire 2 years from the training completion date.

Logistical Information

Lunches will be provided on all training days. If you have any food allergies or requests, please let us know in advance.

Breakfast menu will consist of muffins, donuts, beverages, coffee, juice, etc. which will be available prior to and during the morning training sessions. The lunch menu typically consists of deli sandwiches, barbeque or our famous Chicago Italian beef or pizza.

Breaks will be scheduled throughout the day as necessary.

On Tuesday and Thursday evenings we plan evening activities or entertainment. Attendance is optional, but we invite all participants to join us. **We do need a commitment to whether or not you will be attending (see first page to circle the day(s)).** The Hotel will shuttle to and from our events. We look forward to sharing and trading war stories, while having some fun. The other nights you are on your own to explore the local area or Chicago. Downtown Chicago is approximately 30 miles from our office location.

Hotel and Travel Information

For those traveling from out of town and staying in the area, we have negotiated a corporate rate of 94.00/night with Country Inns and suites By Carlson.

Please mention our company name when making the reservations to receive these discounts.

The hotel does provide shuttle services from O'Hare Airport and between the hotel and Sanyo offices.

Country Inn & Suites By Carlson, Elk Grove Village @ I-290, IL

1160 West Devon Avenue, Elk Grove Village IL 60007,

Reservations: 1-800-596-2375 US/Canada Toll-free

Telephone: (847) 985-0101 Fax: (847) 985-0202

<http://www.countryinns.com/hotels/ilelkgro>





Both Sanyo and the Hotel is located just west of O'Hare airport. It typically takes around 30 to/from the airport to hotel locations during peak travel time.

From Midway Airport, travel times are approximately 1 ½ hours each way, but can vary greatly based on traffic and weather conditions. We recommend flying into O'Hare (ORD) whenever possible.

For those electing to travel by vehicle consult internet directions prior to your departure. The Chicago area toll roads and expressways are regularly conducting road work which may increase your travel time.

We have included maps to the hotel and our facilities from O'Hare Airport. If you fly into Midway utilize these directions as references or call us for more information.

Security access is required to enter the SANYO facility. Please ring the doorbell and someone will direct you to the meeting room.